



DE MENS EN DE MACHINE IN DE BIBLIOTHEEK

Door Hans Marien en Charlotte Grün



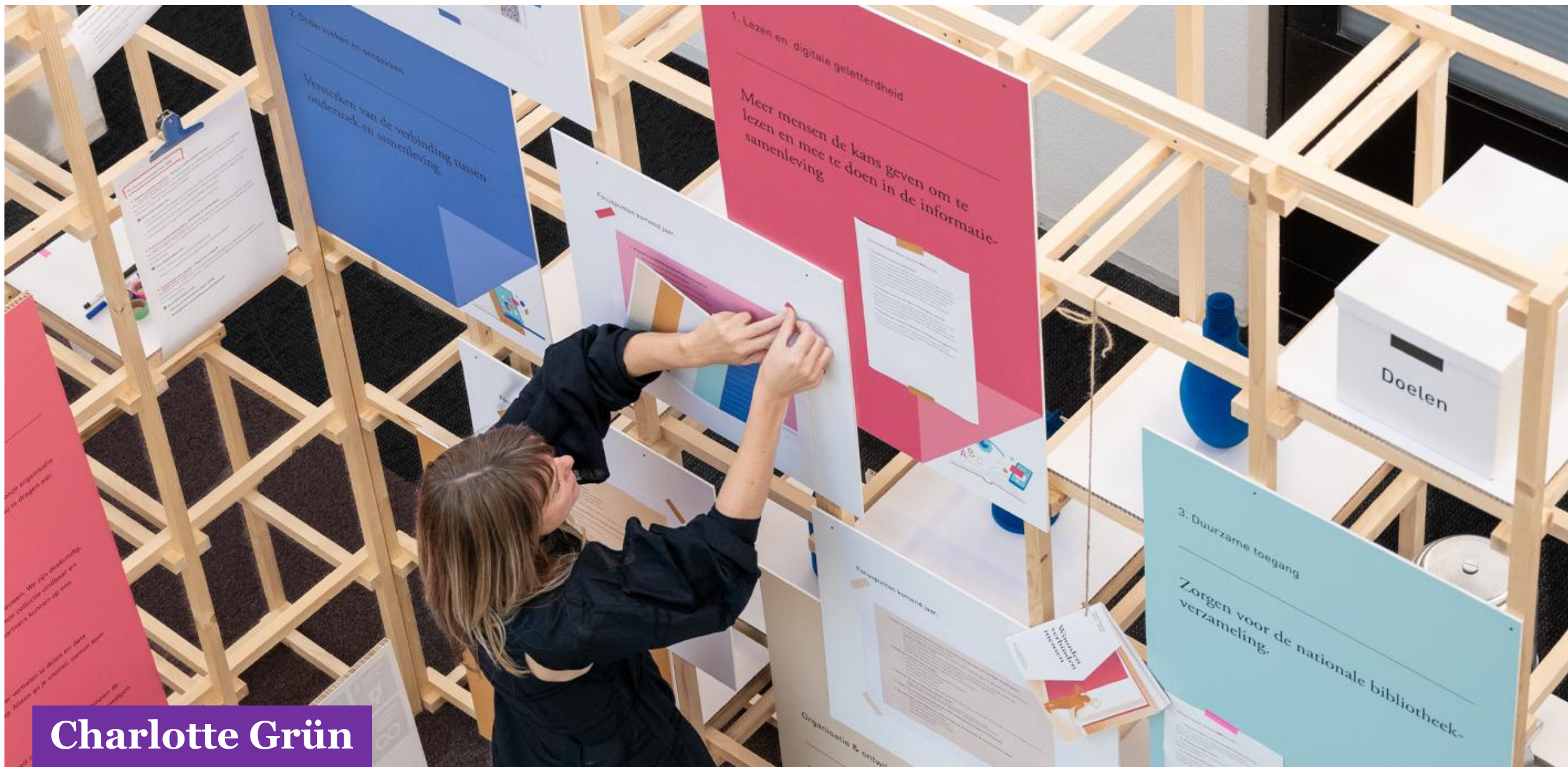
Utrecht University



Hans Marien

Sociale, Gezondheids - en Organisatiepsychologie,
gedragsverandering, persoonlijke autonomie, laaggeletterdheid en AI



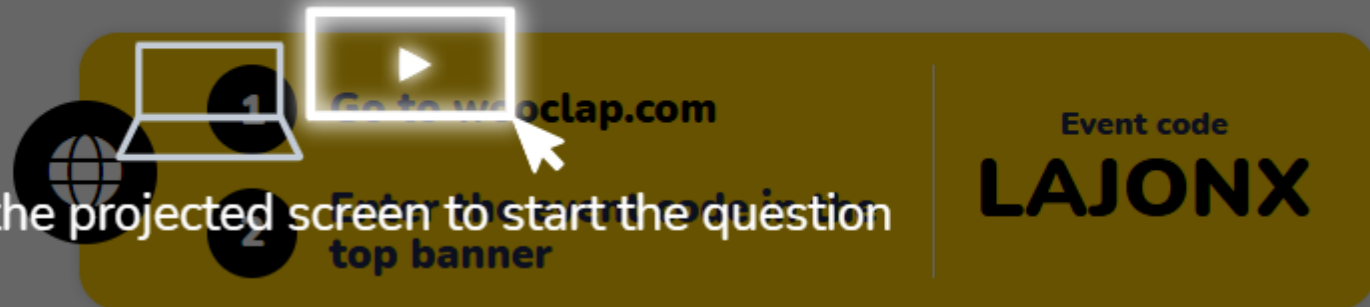


Charlotte Grün

Social designer, Studio-OOK

Elsa Lab

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Event code
LAJONX

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wooclap

100%

148 



Go to **wooclap.com** and use the code **LAJONX**



Utrecht
University

Zou een machine jouw werk kunnen doen?



①

Helemaal niet

16%

7

②

Een klein gedeelte van mijn werk

74%

32

③

Ongeveer de helft van mijn werk

9%

4

④

Meer dan de helft van mijn werk

0%

0

⑤

Ja helemaal

0%

0



Click on the projected screen to start the question



- Video: <https://youtu.be/TvGWpHP2lml>

2019

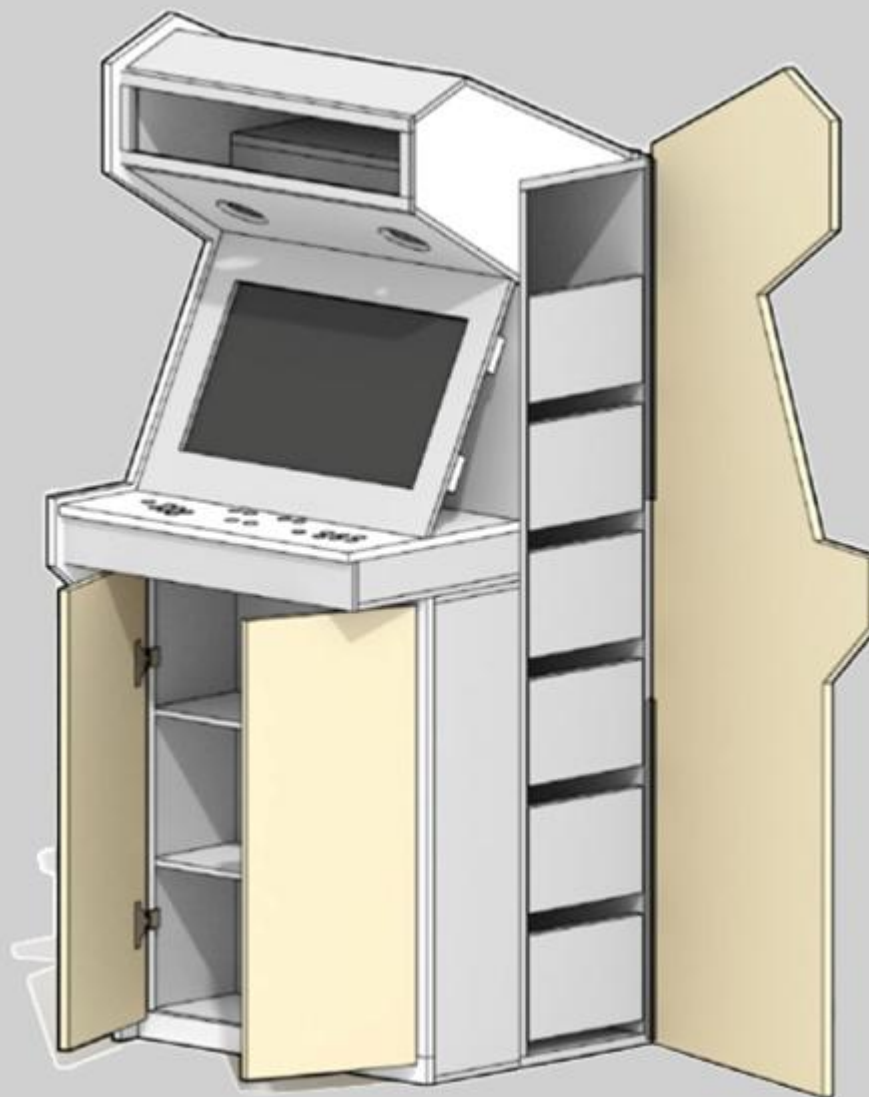
Co-design sessie VNG tijdens Dutch Design Week



2020

Corona, online interview

Elsa^{Lab}



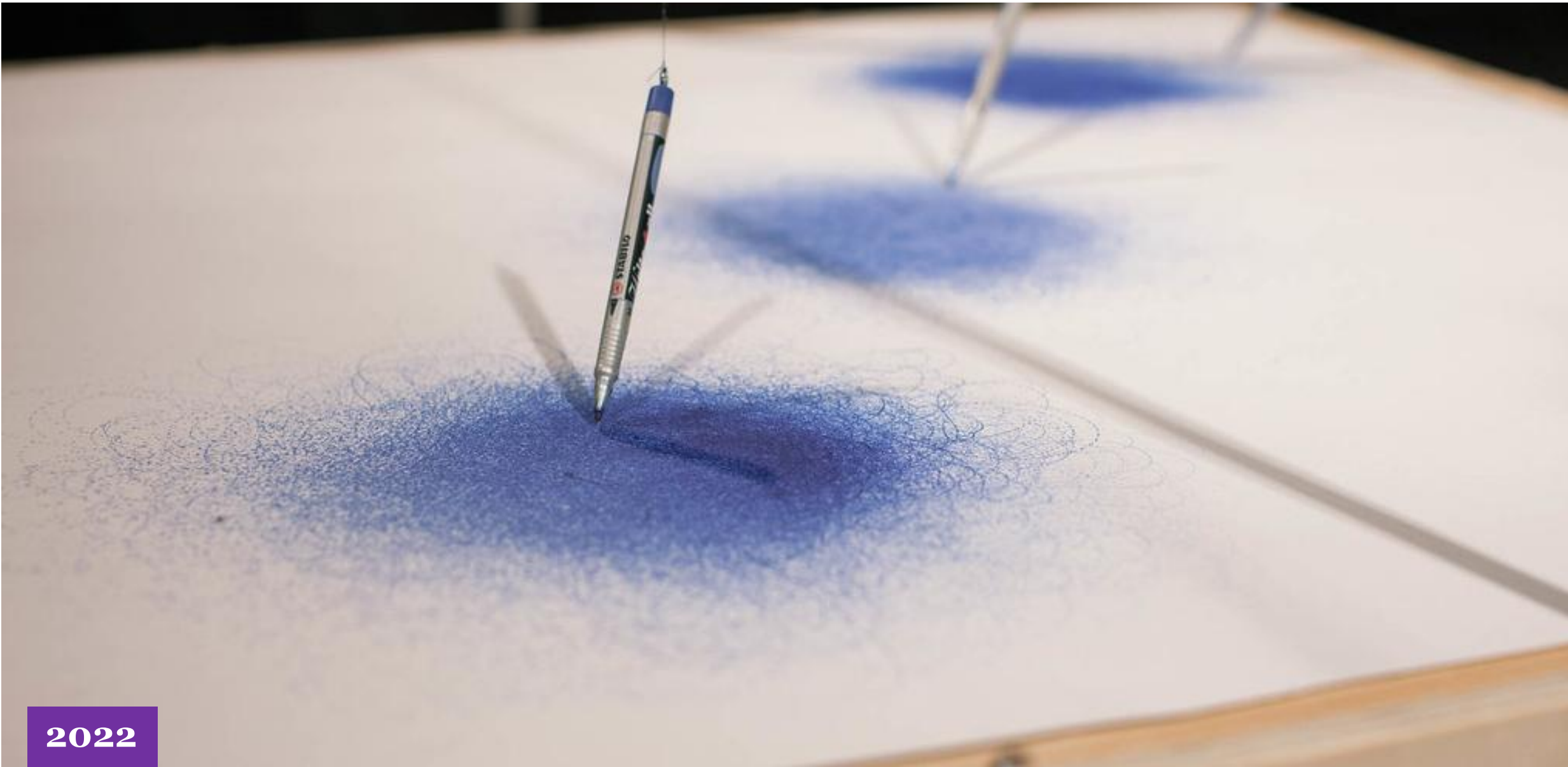
2021

ELSA-LAB 1.0 Machine in de Bibliotheek



De Bibliotheek voorbeschouwen

Elsa Lab



2022

Opkomst generative ai

Elsa Lab

Steeds vaker wordt Artificiële Intelligentie (AI) gebruikt in de gezondheidszorg



2025

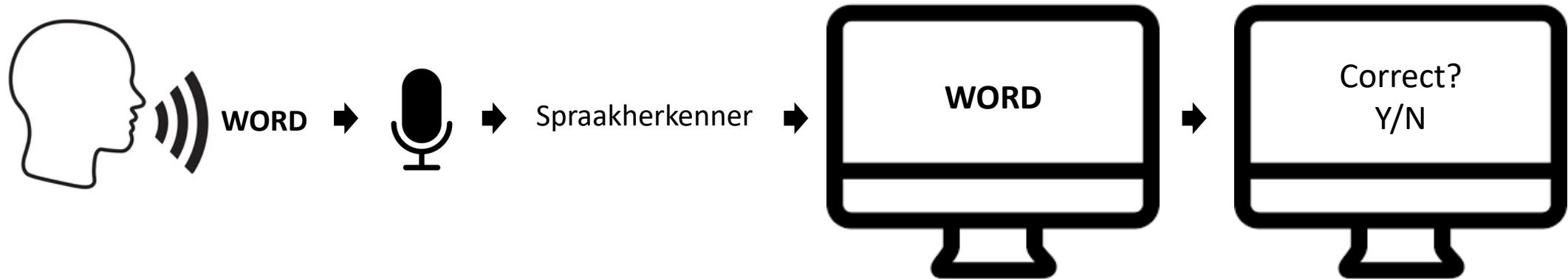
ELSA LAB 2.0

Elsa Lab

Video: <https://youtu.be/DuYXnvFZ-YA?si=pHM1Zn9VaEeLRuhI>

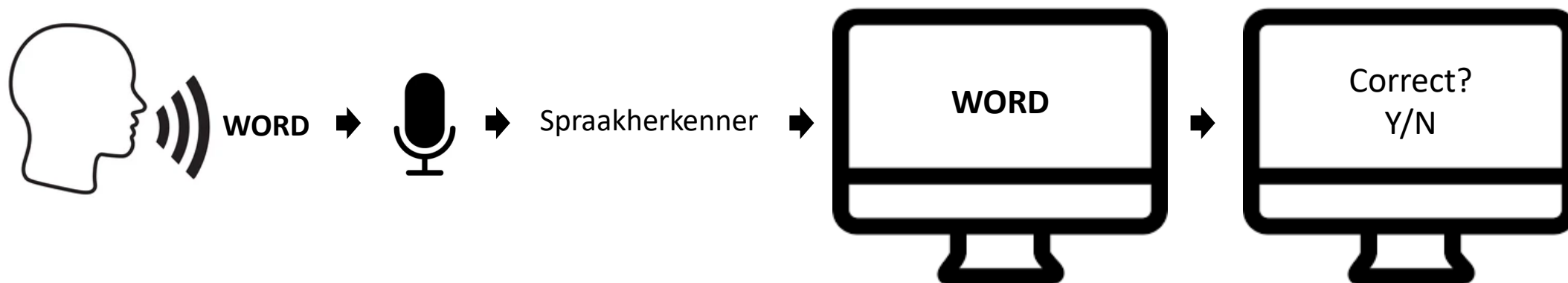
2025

Experts werven



2026

Testen van een machine: de spraakherkenner

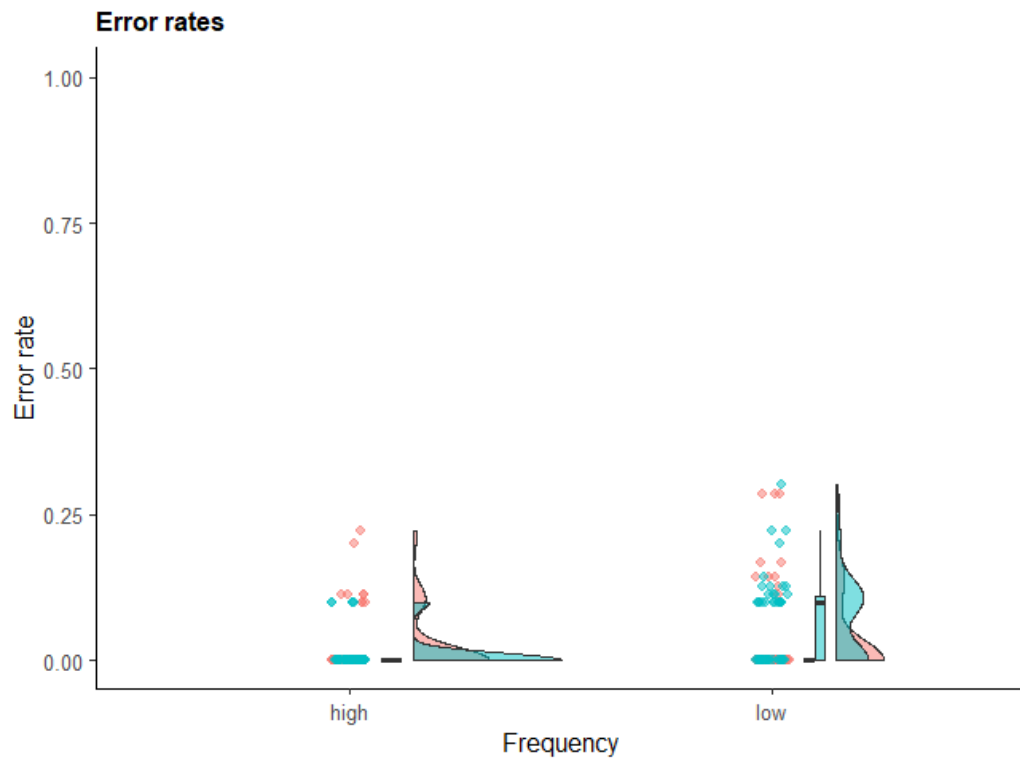


Prestaties van de machine: de spraakherkenner

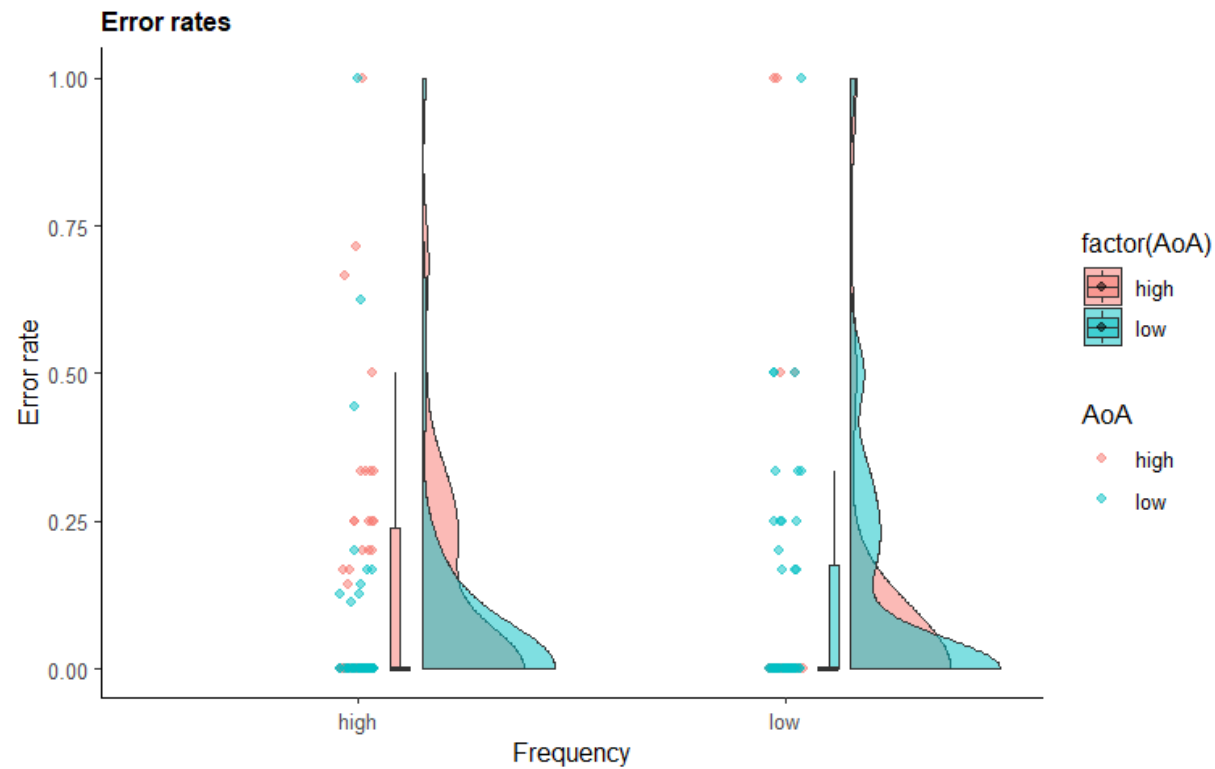
Woorden herhalen

- Studenten: 60,3 %
- Laaggeletterden: 50,8 %

Distribution of Data Across Conditions



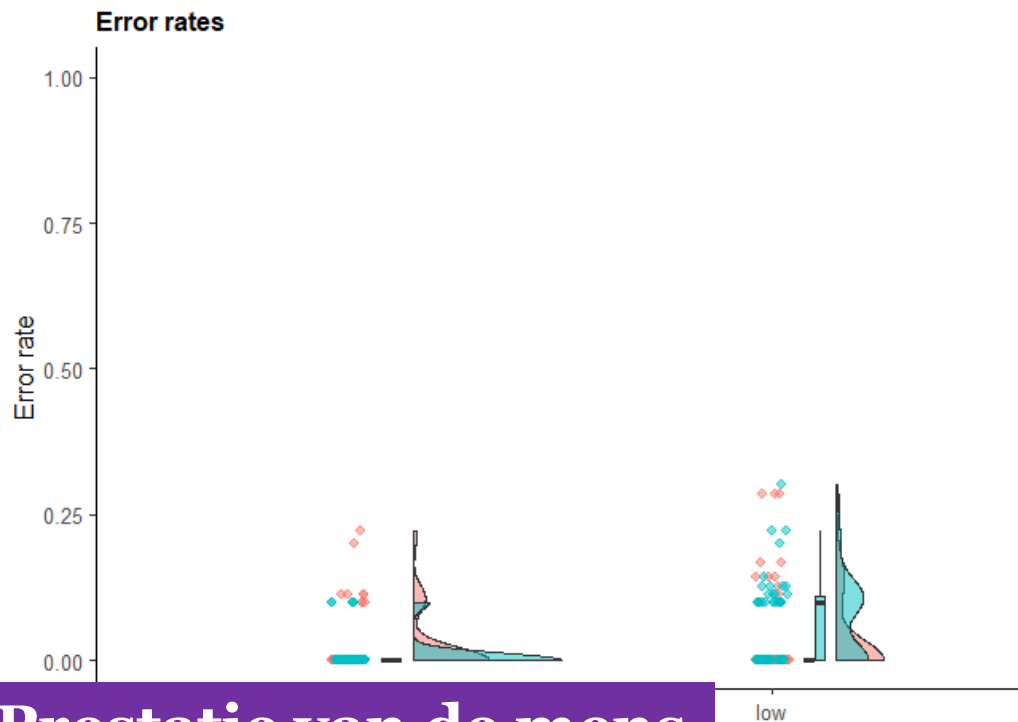
Distribution of Data Across Conditions



Onderzoek spraak herkenning

Student vs Laaggeletterde

Distribution of Data Across Conditions

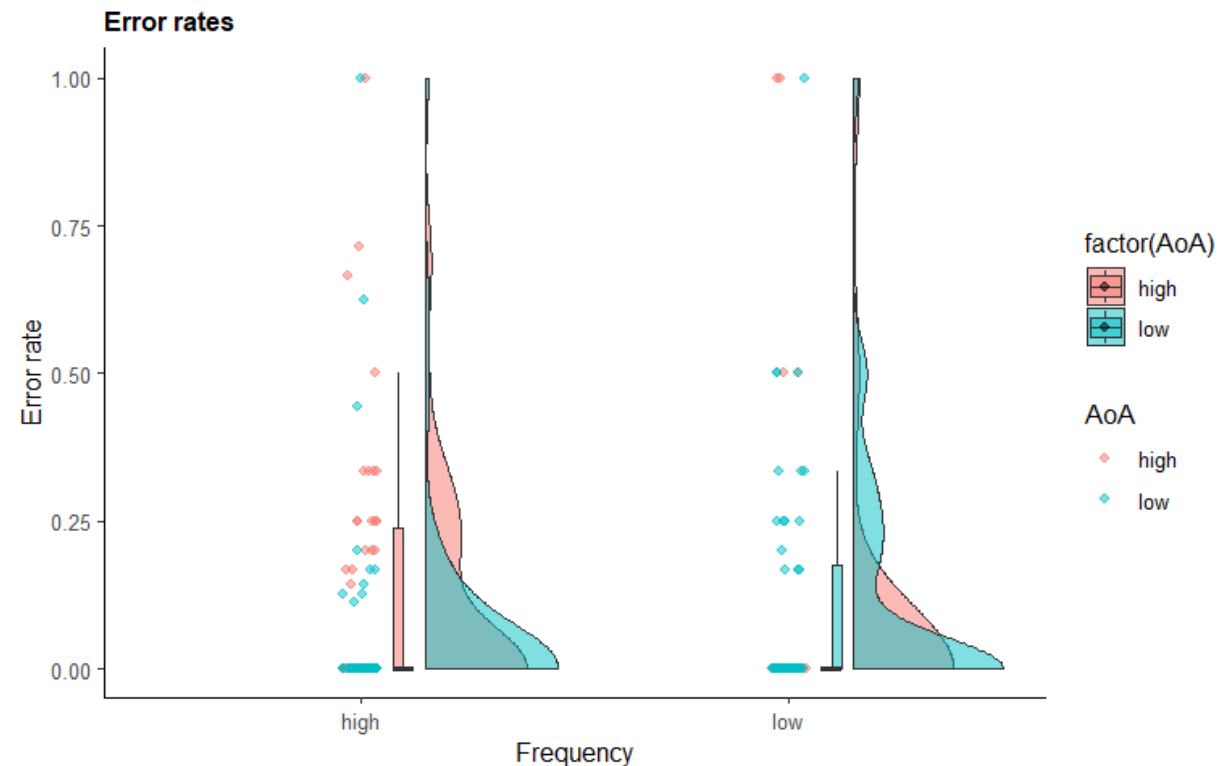


Prestatie van de mens

Woorden herhalen

- Studenten: 89,0 %
- Laaggeletterden: 65,3 %

Distribution of Data Across Conditions





2026

Lego Serious Play

Elsa Lab



2026

Recent onderzoek



Go to **wooclap.com** and use the code **LAJONX**



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Zou een machine jouw werk kunnen doen?



2026



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ELSA LAB 2.0



2026

Hoe ziet de machine en de mens in de Bibliotheek eruit?



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